

# Relief Pak<sup>®</sup> Heating Unit

## User Manual

### Stationary



4-pack unit



6-pack unit



8-pack unit

### Mobile



8-pack unit



12-pack unit



24-pack unit



# Heating Units

- all units, including 4 & 6 pack, are insulated
- heats moist heat packs in a water bath up to 160° F
- on/off switch lights green when unit is on
- heating light glows orange when unit is warming to desired temperature
- available with either 110V or 220V
- comes with removable plug set
- made from durable seamless stainless steel for use in a high-traffic clinic



4 Pack



6 Pack

### Relief Pak Heating Unit (110V)

size	unit only	with packs
<b>Stationary</b>		
4 Pack	11-1981	11-1961
6 Pack	11-1982	11-1962
8 Pack	11-1983	11-1963
<b>Mobile</b>		
8 Pack	11-1984	11-1964
12 Pack	11-1985	11-1965
24 Pack	11-1986	11-1966

### Relief Pak Heating Unit (220V)

size	unit only	with packs
<b>Stationary</b>		
4 Pack	11-1991	11-1971
6 Pack	11-1992	11-1972
8 Pack	11-1993	11-1973
<b>Mobile</b>		
8 Pack	11-1994	11-1974
12 Pack	11-1995	11-1975
24 Pack	11-1996	11-1976

## Moist Heat Packs and Covers

- reusable
- use with Relief Pak® cover or towel
- maintains therapeutic moist heat for up to 30 minutes
- washable foam-filled terry cloth or all terry covers available for each size



Standard



Half Size



Neck

	size	each	bulk (12 each)
<b>moist heat packs</b>			
standard	10" x 12"	11-1310	11-1310-12
neck	7" x 24"	11-1311	11-1311-12
oversize	15" x 24"	11-1312	11-1312-12
half size	5" x 12"	11-1313	11-1312-12
spine small	10" x 18"	11-1314	11-1314-12
spine large	10" x 24"	11-1315	11-1315-12
knee-shoulder	10" x 20"	11-1316	11-1316-12
circular	10" dia	11-1205	11-1205-12

	size	each	bulk (12 each)
<b>foam-filled hot pack covers</b>			
standard	20" x 24"	11-1360	11-1360-12
neck	9" x 24"	11-1361	11-1361-12
oversize	24" x 36"	11-1362	11-1362-12
half size	12" x 15"	11-1363	11-1363-12
circular	12" dia	11-1266	11-1266-12
standard with pocket	20" x 24"	11-1364	11-1364-12
oversize with pocket	24" x 36"	11-1365	11-1365-12
<b>all-terry covers</b>			
standard	20" x 24"	11-1366	11-1366-12
neck	9" x 24"	11-1367	11-1367-12
oversize	24" x 36"	11-1368	11-1368-12
half size	12" x 15"	11-1369	11-1369-12
circular	12" dia	11-1227	11-1227-12

Visit [FabEnt.com/Relief-Pak](http://FabEnt.com/Relief-Pak) for our full line of hot and cold products

# Table of Contents

<b>Page</b>	
4	Set up and operating instructions
5	Emptying the unit
6-7	4-pack unit details
8-9	6-pack unit details
10-11	8-pack unit details
12-13	12-pack unit details
14-15	24-pack unit details
16-17	Technical specifications
18	Maintenance
19	Troubleshooting
20-21	Precautions
22	Warranty information
23	Notes

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Complies with UL60601-1  
CSA C22.2 No.601.1



certificate #: 0087352



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## Set Up and Operating Instructions

### Before you begin:

1. Read through this instruction manual carefully.
2. Make sure the unit is free of excessive wear.
3. Verify there is a properly grounded and voltage-matched hospital grade receptacle available.
4. Ensure the outlet is equipped with a functioning GFCI (Ground Fault Circuit Interrupter)

### Setting up your unit

1. Make sure the unit is unplugged, all packaging has been removed, and the drain valve is closed.
2. Fill unit with tap water until the water level is between the minimum and maximum fill lines.
3. Place the wire rack inside the unit. Do not touch the heating element.
4. Place Relief Paks on wire rack, ensuring they are fully submerged.
5. Close the lid.
6. Plug the power cord into an AC outlet. GFCI outlets are recommended to increase protection from electrical shock.

### Operating Instructions

1. Controls are located on the front near the bottom of the unit.
2. The thermostat controls the temperature of the water. The thermostat has been tested and preset at the factory to normal operating temperature.
3. Turn control knob to desired temperature. Turning the knob counterclockwise lowers the temperature, turning it clockwise raises the temperature.
4. Turn power switch to the ON position. The heating element light should be illuminated.



## Emptying the Unit

1. Turn the power switch OFF. The light will go out.
2. Unplug the unit.
3. Let the water completely cool before removing the Relief Paks and wire rack.
4. Drain the water
  - a. 4-pack units - pick the unit up by the handles and pour into a sink or floor drain.
  - b. 6, 8, 12, or 24-pack units - position drain hose into a sink or floor drain. Add additional hose if necessary. Turn handle to release water.



Tip 4-pack unit over sink in order to drain

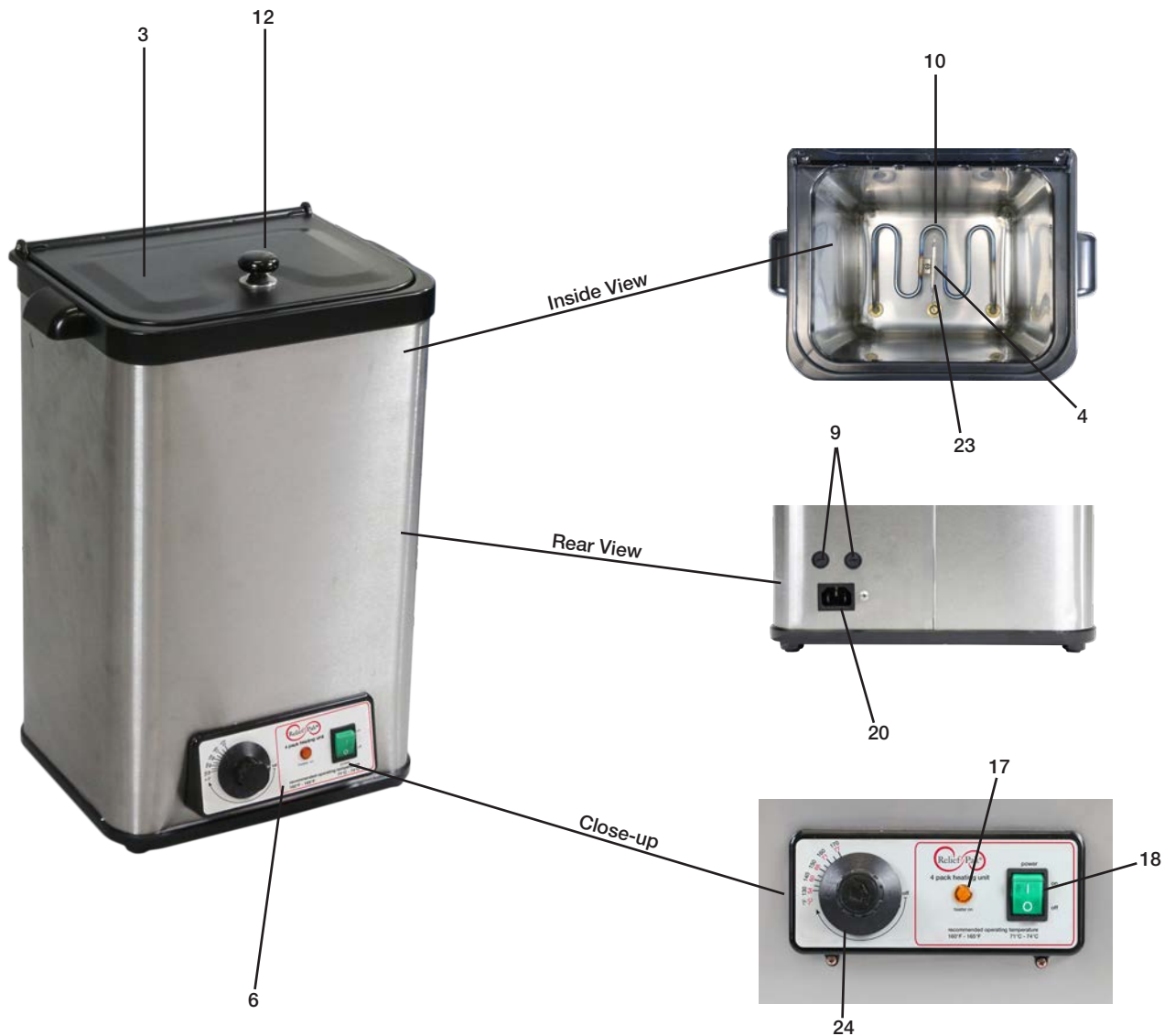


Position hose into a sink or floor drain. Turn handle to release water.

# Stationary 4 Pack Heating Unit

## Diagram

- 3. Lid
- 4. Bracket
- 6. Controller Panel
- 9. Fuse
- 10. Heating Element
- 12. Lid Knob
- 17. Heating Lamp
- 18. On/Off Switch
- 20. Power Cord Socket
- 23. Thermostat
- 24. Thermostat Knob



# Stationary 4 Pack Heating Unit

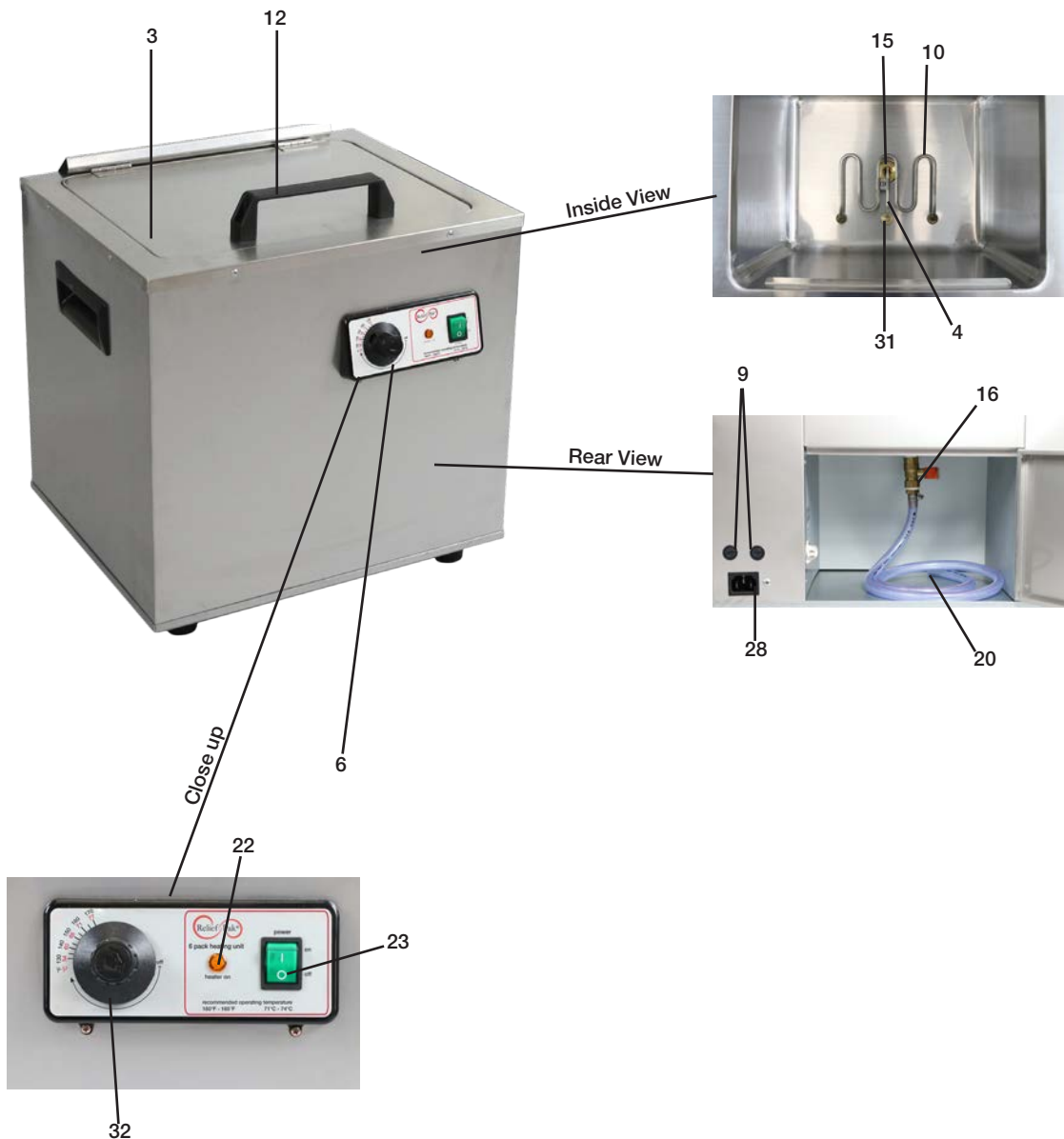
## Model RP4S

Item	Part Number	Description	SPEC.
1	RP4S01	Outer (Stainless Steel, Plastic)	355mm(W) x 270mm(D) x 500mm(H)
2	RP4S02	Inner (Stainless Steel)	260mm(W) x 210mm(D) x 340mm(H)
3	RP4S03	Lid (Plastic)	280mm(W) x 220mm(D) x 8mm(H)
4	RP4S04	Bracket (Thermostat A/B Assembly)	Stainless steel
5	RP4S05	Bracket (Thermal Overheating Sensor)	Stainless steel
6	RP4S06	Controller Panel	Plastic plate
7	RP4S07	Bottom Base	Plastic plate
8	RP4S08	Power Cord	16A 125V
9	RP4S09	Fuse	250VAC, 15A
10	RP4S10	Heating Element/Washer & Nuts	120VAC/1000W
11	RP4S11	Fuse Holder Assembly	FH201 6.3 x 32
12	RP4S12	Lid Knob	Plastic
13	RP4S13	SRGW Wire Connector Assembly	250REC
14	RP4S14	Insulated Terminals	Type-O R4-5/2.5
15	RP4S15	Hose Band	3/8 Butterfly Clamp
16	RP4S16	Wire Rack	4P
17	RP4S17	Heating Lamp	125V, Yellow
18	RP4S18	On/Off Rocker Switch	16A 125V, Green/lamp
19	RP4S19	Stainless Screw	4 x 12
20	RP4S20	Snap-in Power Cord Socket	SOKET-SS120E 4.8 15A 250V
21	RP4S21	Thermal Overheating Sensor	15A 125V, Auto Reset Type Bimetal
22	RP4S22	Rubber Support	
23	RP4S23	Thermostat	16A 240V
24	RP4S24	Thermostat Knob	50
25	RP4S25	Thermostat Nipple	1/4
26	RP4S26	Thermostat Stopper	
27	RP4S27	Rubber Foot	

# Stationary 6 Pack Heating Unit

## Diagram

- 3. Lid
- 4. Bracket
- 6. Controller Panel
- 9. Fuse
- 10. Heating Element
- 12. Lid Handle
- 15. Drain
- 16. Drain Valve
- 20. Hose
- 22. Heating Lamp
- 23. On/Off Switch
- 28. Power Cord Socket
- 31. Thermostat
- 32. Thermostat Knob





# Stationary 6 Pack Heating Unit

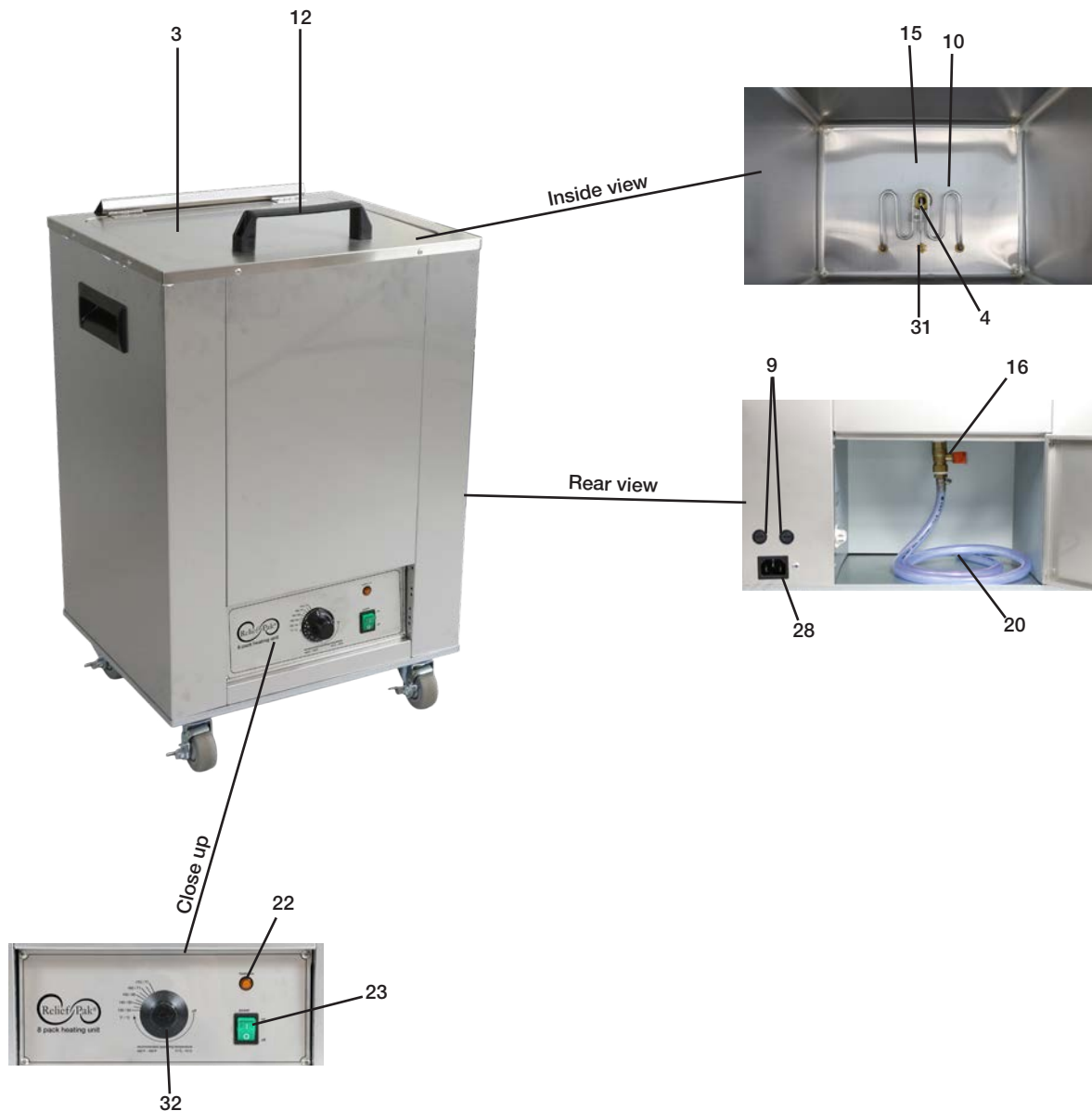
## Model RP6S

Item	Part Number	Description	SPEC.
1	RP6S01	Outer	483mm(W) x 440mm(D) x 550mm(H)
2	RP6S02	Inner	400mm(W) x 330mm(D) x 280mm(H)
3	RP6S03	Lid	395mm(W) x 310mm(D) x 20mm(H)
4	RP6S04	Bracket (Thermostat A/B Assembly)	Stainless Steel
5	RP6S05	Bracket (Thermal Overheating Sensor)	Stainless Steel
6	RP6S06	Controller Panel	Plastic Plate
7	RP6S07	Bottom Base	483mm(W) x 440mm(D) x 10mm(H)
8	RP6S08	Power Cord	16A 125V
9	RP6S09	Fuse	250VAC, 15A
10	RP6S10	Heating Element/Washer & Nuts	120VAC/1000W
11	RP6S11	Fuse Holder Assembly	FH201 6.3 x 32
12	RP6S12	Handle	Plastic
13	RP6S13	SRGW Wire Connector Assembly	250 REC
14	RP6S14	Insulated Terminals	Type-O R4-5/2.5
15	RP6S15	Tank Socket	½
16	RP6S16	Ball Valve	½
17	RP6S17	Hose Nipple	½ x 13
18	RP6S18	Teflon Washer	½
19	RP6S19	Hose Band	¾ Butterfly Clamp
20	RP6S20	Hose	13 x 1M
21	RP6S21	Wire Rack	6P
22	RP6S22	Heating Lamp	125V, Yellow
23	RP6S23	On/Off Rocker Switch	16A 125V, Green/Lamp
24	RP6S24	Stainless Screw	4 x 12
25	RP6S25	Stainless Bolt	8 x 12
26	RP6S26	Blind Rivet	4 x 10
27	RP6S27	Blind Rivet	4.8 x 16 Stainless
28	RP6S28	Snap-in Power Cord Socket	SOKET-SS120E 4.8 15A 250V
29	RP6S29	Thermal Overheating Sensor	15A 125V, Auto Reset Type Bimetal
30	RP6S30	Rubber Foot	
31	RP6S31	Thermostat	16A 240V
32	RP6S32	Thermostat Knob	50
33	RP6S33	Thermostat Nipple	¼
34	RP6S34	Thermostat Stopper	
35	RP6S35	Elbow M x F	½

# Mobile / Stationary 8 Pack Heating Unit

## Diagram

- 3. Lid
- 4. Bracket
- 6. Controller Panel
- 9. Fuse
- 10. Heating Element
- 12. Lid Handle
- 15. Drain
- 16. Drain Valve
- 20. Hose
- 22. Heating Lamp
- 23. On/Off Switch
- 28. Power Cord Socket
- 31. Thermostat
- 32. Thermostat Knob



# Mobile / Stationary 8 Pack Heating Unit

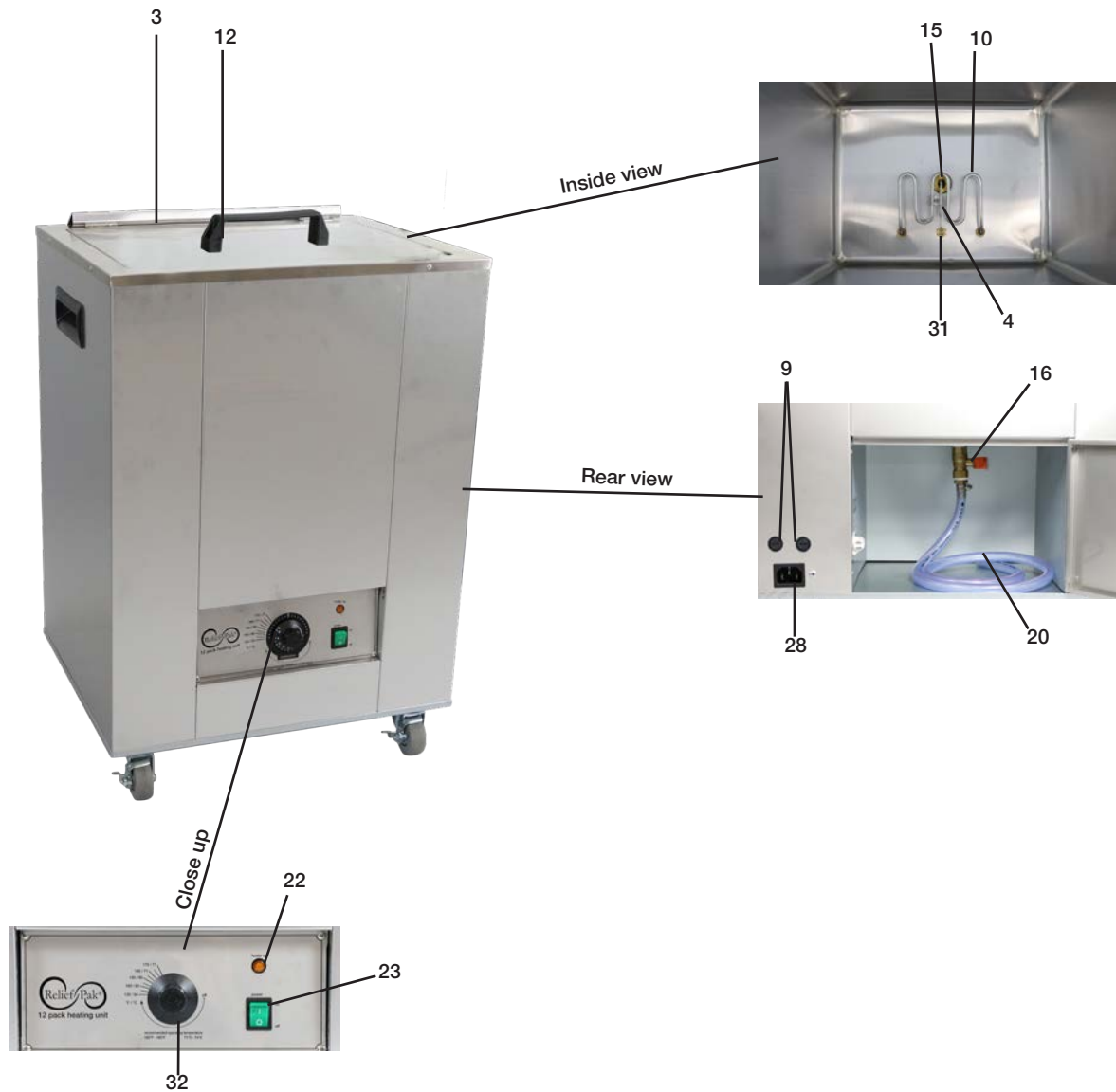
## Model RP8M

Item	Part Number	Description	SPEC.
1	RP8M01	Outer	483mm(W) x 440mm(D) x 750mm(H)
2	RP8M02	Inner	400mm(W) x 330mm(D) x 440mm(H)
3	RP8M03	Lid	395mm(W) x 310mm(D) x 20mm(H)
4	RP8M04	Bracket (Thermostat A/B Assembly)	Stainless Steel
5	RP8M05	Bracket (Thermal Overheating Sensor)	Stainless Steel
6	RP8M06	Controller Panel	Metal Plate
7	RP8M07	Bottom Base	483mm(W) x 440mm(D) x 10mm(H)
8	RP8M08	Power Cord	16A 125V
9	RP8M09	Fuse	250VAC 15A
10	RP8M10	Heating Element/Washers & Nuts	120VAC/1000W
11	RP8M11	Fuse Holder Assembly	6.3 X 32 IP 40
12	RP8M12	Handle	Plastic
13	RP8M13	SRGW Wire Connector Assembly	250REC
14	RP8M14	Insulated Terminals	Type-O R4-5/2.5
15	RP8M15	Tank Socket	½
16	RP8M16	Ball Valve	½
17	RP8M17	Hose Nipple	½ x 13
18	RP8M18	Teflon Washer	½
19	RP8M19	Hose Band	¾ Butterfly Clamp
20	RP8M20	Hose	13 x 1M
21	RP8M21	Wire Rack	8P
22	RP8M22	Heating Lamp	125V, Yellow
23	RP8M23	On/Off Rocker Switch	16A 125V, Green/Lamp
24	RP8M24	Stainless Screw	4 x 12
25	RP8M25	Stainless Bolt	8 x 20
26	RP8M26	Blind Rivet	4 x 10
27	RP8M27	Blind Rivet	4.8 x 16 Stainless
28	RP8M28	Snap-in Power Cord Socket	SOKET-SS120E 4.8 15A 250V
29	RP8M29	Thermal Overheating Sensor	15A 125V, Auto Reset Type Bimetal
30	RP8M30	Caster (mobile only)	2.5"
31	RP8M31	Thermostat	16A 240V
32	RP8M32	Thermostat Knob	50
33	RP8M33	Thermostat Nipple	¼
34	RP8M34	Thermostat Stopper	
35	RP8M35	Elbow M x F	½

# Mobile 12 Pack Heating Unit

## Diagram

- 3. Lid
- 4. Bracket
- 6. Controller Panel
- 9. Fuse
- 10. Heating Element
- 12. Lid Handle
- 15. Drain
- 16. Drain Valve
- 20. Hose
- 22. Heating Lamp
- 23. On/Off Switch
- 28. Power Cord Socket
- 31. Thermostat
- 32. Thermostat Knob



# Mobile 12 Pack Heating Unit

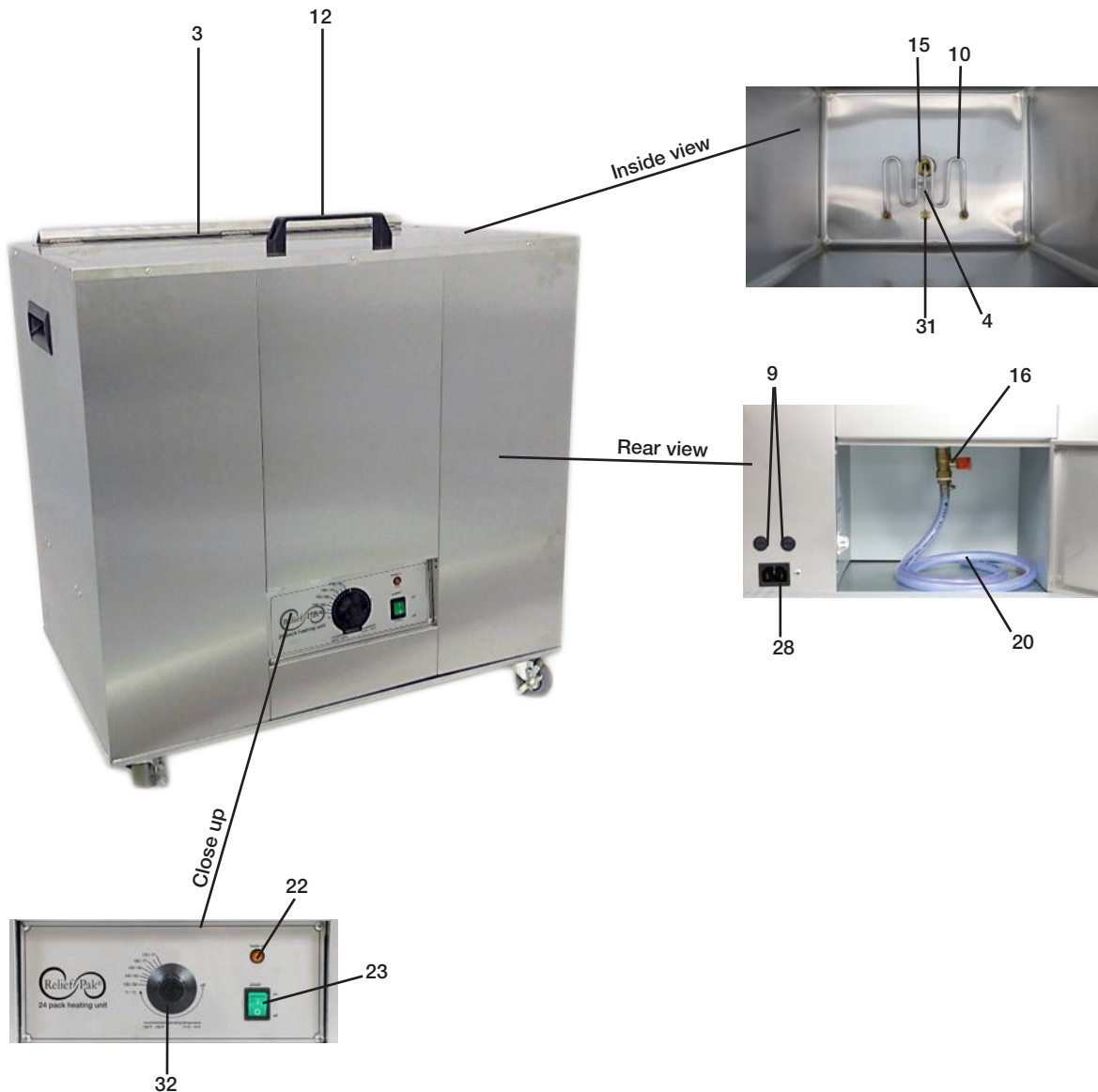
## Model RP12M

Item	Part Number	Description	SPEC.
1	RP12M01	Outer	575mm(W) x 500m(D) x 860mm(H)
2	RP12M02	Inner	495mm(W) x 380mm(D) x 440mm(H)
3	RP12M03	Lid	493mm(W) x 375mm(D) x 20mm(H)
4	RP12M04	Bracket (Thermostat A/B Assembly)	Stainless Steel
5	RP12M05	Bracket (Thermal Overheating Sensor)	Stainless Steel
6	RP12M06	Controller Panel	Metal Plate
7	RP12M07	Bottom Base	575mm(W) x 500mm(D) x 10mm(H)
8	RP12M08	Power Cord	16A 125V
9	RP12M09	Fuse	250VAC, 15A
10	RP12M10	Heating Element/Washers & Nuts	120VAC/1000W
11	RP12M11	Fuse Holder Assembly	6.3 x 32 IP 40
12	RP12M12	Handle	Plastic
13	RP12M13	SRGW Wire Connector Assembly	250REC
14	RP12M14	Insulated Terminals	Type-O R4-5/2.5
15	RP12M15	Tank Socket	½
16	RP12M16	Ball Valve	½
17	RP12M17	Hose Nipple	½ x 13
18	RP12M18	Teflon Washer	½
19	RP12M19	Hose Band	¾ Butterfly Clamp
20	RP12M20	Hose	13 x 1M
21	RP12M21	Wire Rack	12P
22	RP12M22	Heating Lamp	125V, Yellow
23	RP12M23	On/Off Rocker Switch	16A 125V, Green/Lamp
24	RP12M24	Stainless Screw	4 x 12
25	RP12M25	Stainless Bolt	8 x 20
26	RP12M26	Blind Rivet	4 x 10
27	RP12M27	Blind Rivet	4.8 x 16 Stainless
28	RP12M28	Snap-in Power Cord Socket	SOKET-SS120E 4.8 15A 250V
29	RP12M29	Thermal Overheating Sensor	15A 125V, Auto Reset Type Bimetal
30	RP12M30	Caster	2.5"
31	RP12M31	Thermostat	16A 240V
32	RP12M32	Thermostat Knob	50
33	RP12M33	Thermostat Nipple	¼
34	RP12M34	Thermostat Stopper	

# Mobile 24 Pack Heating Unit

## Diagram

- 3. Lid
- 4. Bracket
- 6. Controller Panel
- 9. Fuse
- 10. Heating Element
- 12. Lid Handle
- 15. Drain
- 16. Drain Valve
- 20. Hose
- 22. Heating Lamp
- 23. On/Off Switch
- 28. Power Cord Socket
- 31. Thermostat
- 32. Thermostat Knob



# Mobile 24 Pack Heating Unit

## Model RP24M

Item	Part Number	Description	SPEC.
1	RP24M01	Outer	815mm(W) x 550mm(D) x 880mm(H)
2	RP24M02	Inner	735mm(W) x 435mm(D) x 440mm(H)
3	RP24M03	Lid	362mm(W) x 424mm(D) x 20mm(H) 2 ea
4	RP24M04	Bracket (Thermostat A/B Assembly)	Stainless Steel
5	RP24M05	Bracket (Thermal Overheating Sensor)	Stainless Steel
6	RP24M06	Controller Panel	Metal Plate
7	RP24M07	Bottom Base	815mm(W) x 550mm(D) x 10mm(H)
8	RP24M08	Power Cord	16A 125V
9	RP24M09	Fuse	250VAC 15A
10	RP24M10	Heating Element/Washers & Nuts	120VAC/1000W
11	RP24M11	Fuse Holder Assembly	6.3 x 32 IP 40
12	RP24M12	Handle	Plastic
13	RP24M13	SRGW Wire Connector Assembly	250REC
14	RP24M14	Insulated Terminals	Type-O R4-5/2.5
15	RP24M15	Tank Socket	½
16	RP24M16	Ball Valve	½
17	RP24M17	Hose Nipple	½ x 13
18	RP24M18	Teflon Washer	½
19	RP24M19	Hose Band	¾ Butterfly Clamp
20	RP24M20	Hose	13 x 1M
21	RP24M21	Wire Rack	24P
22	RP24M22	Heating Lamp	125V, Yellow
23	RP24M23	On/Off Rocker Switch	16A 125V, Green/Lamp
24	RP24M24	Stainless Screw	4 x 12
25	RP24M25	Stainless Bolt	8 x 20
26	RP24M26	Blind Rivet	4 x 10
27	RP24M27	Blind Rivet	4.8 x 16 Stainless
28	RP24M28	Snap-in Power Cord Socket	SOKET-SS120E 4.8 15A 250V
29	RP24M29	Thermal Overheating Sensor	15A 125V, Auto Reset Type Bimetal
30	RP24M30	Caster	2.5"
31	RP24M31	Thermostat	16A 240V
32	RP24M32	Thermostat Knob	50
33	RP24M33	Thermostat Nipple	¼
34	RP24M34	Thermostat Stopper	

# Technical Specifications

## Model RP4S

Power supply	100 - 127V / 220 - 240V
Rated frequency	50 - 60Hz
Power consumption	1,020W
Tank capacity (L)	19
Recommended operating temperature	160°F (71°C)
Operating thermal cut-out temp	185°F - 190°F (85°C - 88°C)
Heating up time	Time to 160°F (70°C) - 2 hours
Cool down time	Time from 160°F (70°C) - 1 hour
Dimensions	14in W x 11in D x 20in H (355mm W x 285mm D x 500mm H)
Fuses	250VAC, 15A
Capacity	4 standard size moist heat packs

## Model RP6S

Power supply	100 - 127V / 220 - 240V
Rated frequency	50 - 60Hz
Power consumption	1,020W
Tank capacity (L)	37
Recommended operating temperature range	160°F (71°C)
Operating thermal cut-out temp	185°F - 190°F (85°C - 88°C)
Heating up time	Time to 160°F (70°C) - 4 hours
Cool down time	Time from 160°F (70°C) - 2 hours
Dimensions	19in W x 17in D x 20in H (483mm W x 440mm D x 515mm H)
Fuses	250VAC, 15A
Capacity	6 standard size moist heat packs

## Model RP8S/RP8M

Power supply	100 - 127V / 220 - 240V
Rated frequency	50 - 60Hz
Power consumption	1,020W
Tank capacity (L)	58
Recommended operating temperature range	160°F (71°C)
Operating thermal cut-out temp	185°F - 190°F (85°C - 88°C)
Heating up time	Time to 160°F (70°C) - 3 hours
Cool down time	Time from 160°F (70°C) - 2 hours
Dimensions	19in W x 16in D x 30in H (483mm W x 405mm D x 760mm H)
Fuses	250VAC 15A
Capacity	8 standard size moist heat packs



# Technical Specifications

## Model RP12M

Power supply	100 - 127V / 220 - 240V
Rated frequency	50 - 60Hz
Power consumption	1,020W
Tank capacity (L)	83
Recommended operating temperature range	160°F (71°C)
Operating thermal cut-out temp	185°F - 190°F (85°C - 88°C)
Heating up time	Time to 160°F (70°C) - 6 hours
Cool down time	Time from 160°F (70°C) - 3 hours
Dimensions	23in W x 18in D x 34in H (575mm W x 465mm D x 855mm H)
Fuses	250VAC, 15A
Capacity	12 standard size moist heat packs

## Model RP24M

Power supply	100 - 127V / 220 - 240V
Rated frequency	50 - 60Hz
Power consumption	1,020W
Tank capacity (L)	141
Recommended operating temperature range	160°F (71°C)
Operating thermal cut-out temp	185°F - 190°F (85°C - 88°C)
Heating up time	Time to 160°F (70°C) - 8 hours
Cool down time	Time from 160°F (70°C) - 4 hours
Dimensions	32in W x 20in D x 34in H (815mm W x 515mm D x 855mm H)
Fuses	250VAC 15A
Capacity	24 standard size moist heat packs

### Care and Cleaning

- Regularly clean and drain the unit (every two weeks). Failure to properly maintain the unit will cause premature wear.
- Before cleaning the unit make sure the power is OFF, the unit is unplugged and empty.
- Use a soft cloth, sponge or non-abrasive cleaning pad to wipe down the unit. Do not use steel wool as it can cause rusting on the stainless steel surfaces.
- Use mild soaps and non-abrasive detergents to clean the surfaces of the unit.
- Do not use bleach or cleaners with high chlorine contents.
- Remove all deposits from interior surfaces and parts. The mineral deposits will allow rusting to begin and decrease the efficiency of the heating elements. Exercise care when cleaning the thermostat or heating element. The components can be easily damaged without proper care. A solution of vinegar and water may be used to dissolve away deposits. Thoroughly rinse the unit after.

# Troubleshooting

## Problem

## Possible Causes

## Possible Solutions

Water does not get hot, even though the unit is plugged in and switched on

- Circuit fuse is blown
- Thermostat is not working
- Heating element burned out

- Replace circuit fuse
- Replace thermostat
- Replace element

Water is cloudy

- Too long between cleanings
- Filler from heat packs is seeping

- Drain, clean, and refill
- Replace the heat packs

Relief Paks are too hot

- Thermostat is set too high
- Thermostat failure

- Adjust the thermostat
- Replace the thermostat

Relief Paks are too cool

- Thermostat is set too low
- Thermostat failure

- Adjust the thermostat
- Replace the thermostat

Unit boils

- Thermostat failure

- Replace the thermostat

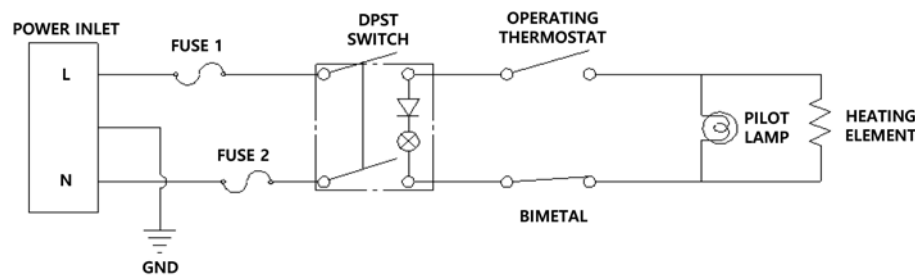
Rust or discoloration

- Contact with ferrous metal
- Deposits on inside of tank

- Remove the ferrous metal item from the unit (staple, paper clip, safety pin, tongs, etc) and clean thoroughly
- Thoroughly clean the tank and remove all deposits

## Circuit Diagram

Good for all units



## Precautions - English

### Warning

1. Do not reach into water to get the moist heat packs. Skin burns may occur. Use hook or protective gloves to take out moist heat packs.
2. Do not use unit near explosive gases. A fire may occur.
3. Do not place moist heat packs directly on bare skin. Always place the moist heat packs in a terry cover or towel.
4. Remove all packaging before using.
5. Fill with water before you plug in the unit. If the unit is empty when switched on, the heating element could be damaged.
6. Before connecting, read instructions.
7. Do not touch the heating element.
8. Always allow unit to cool down before draining.
9. To avoid the risk of electric shock, this equipment must only be connected to a grounded outlet.
10. Users should not attempt to repair the unit. Only a licensed electrician should repair the unit. (This could cause a fire or an electric shock.)
11. Do not plug the unit in with wet hands. This may cause an electric shock.
12. When installed in a humid, dusty, or corrosive gaseous area, lifespan of the product can be shortened. Do not place close to fire.
13. Do not put heavy objects on the power cord. Do not fold or pull the cord excessively. Ensure cord is not stuck when moving in narrow areas.
14. Do not plug the unit into a power strip. (This may cause electric shock or fire due to circuit overload.)
15. Unplug the power cord when you clean the product or it is not operated for long time. (This may cause an electric shock.)
16. Do not cover the lid.
17. This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
18. Children should be supervised to ensure that they do not play with the unit.
19. Do not put heavy items on the unit or have excessive impacts on it. (This could cause deformation and malfunction.)
20. Unplug the power cord when the product is broken down. (This could cause a fire or an electric shock.)
21. Do not use the unit on a slanted or unsafe place. (This could cause a malfunction.)
22. Do not move the product while in use. (This could cause a malfunction of the product, a fire, a burn, or an electric shock.)
23. You should keep the product's distance (more than 2 inch / 5cm) from wall when installing for ventilation. (This could cause a malfunction or a fire.)
24. Excessive force when opening and closing the lid can cause product damage.
25. Do not use other products within 3ft / 1m. Potential electromagnetic or other interference may occur.
26. The unit must be placed where the cord can be easily unplugged in case of an emergency.

### Avertissement

1. Ne pas mettre dans l'eau pour obtenir les chaudes et humides-Packs. Brûlures de la peau peuvent se produire. Utilisez crochet et des gants de protection lorsque vous prenez des serviettes ou chaud et humide-Packs.
2. Ne pas utiliser l'appareil à proximité de gaz explosifs. Les incendies peuvent se produire.
3. Ne pas placer le chaud et humide-Pack sur la peau nue. Placez toujours le chaud et humide-Pack dans une housse en tissu éponge.
4. Retirez tous les emballages avant utilisation.
5. Remplissez avec de l'eau avant de brancher l'appareil. Si l'unité est vide lorsqu'il est allumé, l'élément de chauffage peut être endommagé.
6. Avant de connecter, lire les instructions.
7. Ne touchez pas l'élément chauffant.
8. Toujours laisser refroidir l'appareil avant de le vider.
9. Pour éviter tout risque de choc électrique, cet équipement ne doit être connecté à fournir secteur avec terre de protection.
10. Ne pas réparer l'unité à l'utilisateur. L'ingénieur doit réparer l'appareil. (Cela provoque un incendie ou un choc électrique.)
11. Ne pas essayer de brancher avec vos mains mouillées. Méfiez-vous d'un choc électrique.
12. Lorsque l'installation dans une zone gazeux humide, poussiéreux ou corrosif, la durée de vie du produit peut être raccourcie. Aussi laisser suffisamment d'espace de feu.
13. Veillez à ne pas mettre des objets lourds sur le cordon d'alimentation, et ne pas plier ou tirer sur le cordon trop pour votre sécurité. Surtout lors de la mise dans une zone étroite, s'il vous plaît vérifier que le cordon n'est pas coincé.
14. Vous ne devriez pas utiliser multi-tap. (Cela provoque un choc électrique ou un incendie dû à une surcharge de courant.)
15. Débranchez le cordon d'alimentation lorsque vous nettoyez le produit ou il n'est pas utilisé pendant longtemps. (Cela provoque un choc électrique.)
16. Ne pas couvrir le couvercle.
17. Cet appareil n'est pas destiné à être utilisé par des personnes (y compris les enfants) ayant une déficience physique réduite, sensorielles ou mentales, ou le manque d'expérience et de connaissances, à moins qu'elles ne soient surveillées ou instructions concernant l'utilisation de l'appareil par une personne responsable de leur sécurité.
18. Les enfants doivent être surveillés pour s'assurer qu'ils ne jouent pas avec l'appareil.
19. Vous devriez ni mettre des objets lourds sur le produit, ni avoir des répercussions déraisonnables sur elle. (Cela provoque la déformation et troubles du produit.)
20. Débranchez le cordon d'alimentation lorsque le produit est décomposé. (Cela provoque un incendie ou un choc électrique.)
21. Vous ne devriez pas utiliser à l'endroit incliné ou dangereux. (Cela provoque des problèmes.)
22. Vous devez ni bouger ni donner un impact au produit lors de l'utilisation. (Cela provoque un dysfonctionnement du produit ou d'un incendie ou une brûlure ou un choc électrique.)
23. Vous devez garder la distance du produit (plus de 2 inch / 5cm) du mur lors de l'installation de ventilation. (Cela provoque un dysfonctionnement ou un incendie.)
24. Contactez une force radicale pour l'ouverture et la fermeture peut causer des dommages au produit.
25. Ne pas utiliser d'autres produits à moins de 1m. Par l'autre appareil, les interférences électromagnétiques ou autre potentiel peut se produire.
26. L'appareil doit être placé là où il peut être facilement branché et débranché le cordon parce que la prise de cet appareil est un dispositif de déconnexion

## Warranty

Fabrication Enterprises warrants that the Relief Pak® Heating Units are free of defects in material and workmanship under normal use and service for a period of one year from the date of shipment to consumer. If these products fail to function during the one year warranty period due to a defect in material or workmanship, at FEI's option, FEI or the selling dealer will repair or replace this product without charge.

This warranty does not cover installation or labor charges, and does not apply to materials which have been damaged by other causes such as mishandling or improper care or abnormal use. This warranty does not cover:

- Replacement parts or labor furnished by anyone other than FEI, the selling dealer or a certified FEI service agent
- Defects or damage caused by labor furnished by someone other than FEI, the selling dealer or a certified FEI service agent
- Any malfunction or failure in the product caused by product misuse including, but not limited to, the failure to provide reasonable and necessary maintenance or any use that is inconsistent with the Product User Manual

**This warranty is in lieu of all other warranties expressed or implied.** Product maintenance instructions are issued with each unit and disregard or non-compliance with these instructions will constitute an abnormal use condition and void the warranty. Please call 800-431-2830 (+1-914-345-9300 Outside U.S.) with questions or for technical assistance.



# FEI

# FABRICATION ENTERPRISES INC

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Complies with UL60601-1  
CSA C22.2 No.601.1



Intertek  
certificate #: 0087352



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